

**GATRA  
Consumer Advisory Committee  
OPEN MEETING**

**Date:** April 20, 2017  
**Time:** 1:00 pm  
**Place:** GATRA  
2 Oak Street  
Taunton, MA



RECEIVED  
17 APR 10 PM 2:17  
OFFICE OF THE TOWN CLERK  
REHOBOTH, MA

**AGENDA**

1. Call to Order
2. Reading & Acceptance of Minutes: March 16, 2017
3. Consumer Comments
4. Reports from the Authority
5. Reports from the Operator
6. Unfinished or Old Business
7. New Business
8. Remarks or Announcements from the Chair
9. Date, Time, and Location of Next Meeting
10. Adjournment

**The building and conference room are accessible to people with disabilities. Group transportation to and from the meeting is free.  
Call Dial-A-Ride at one of the telephone numbers by noon the day before the meeting.**

Attleboro: (508) 226-1102, Ext. 206.  
Taunton: (508) 823-8828, Ext.206.  
If hearing impaired: (508) 824-7439.

Si desea que esta traducido al Español, llame a **508-823-8828**.  
Se você preferir esto traduzido em Português, ligue **508-823-8828**.  
**Copies of minutes are available in alternative formats upon request.**

**Minutes if the GATRA Attleboro/Taunton Consumer Advisory Meeting on  
March 16, 2017, 1PM held at the GATRA Office.**

**Present:**

Walter Thibodeau, Vice Chairperson  
Julie Hall, Attleboro City Council  
Stacy Forte, GATRA  
Angie Azevedo, SRPEDD

Jeffrey Heap, Consumer  
John McLaughlin, Scituate COD  
Annette Eaton, North Attleboro COD

**Call to Order**

Vice Chairperson Thibodeau called the meeting to order at 1:10 PM.

**Acceptance of the Minutes**

The minutes from the meeting on February 16, 2017 were read and approved.

**Consumer Comments**

Ms. Eaton spoke about a woman who she encountered at a doctor's office that was unaware of GATRA's Dial-a-Ride. When Houle's Cab went out of business it left Attleboro without a local cab company and requires residents to call cabs that are farther away, raising fares. GATRA Dial-a-Ride would be a good option for her. She does have concerns about standing in the cold and navigating the vehicle stairs.

Ms. Forte stated that you can use the lift to board the vehicle, if requested, and can wait in a building, if available.

Ms. Eaton asked about a new GATRA operator. Ms. Forte stated that it is likely Kiessling vehicles being used for medical transportation.

Ms. Hall stated that there is a need to get more information about transportation to medical offices. Ms. Azevedo stated that SERCCOT is working on a medical transportation marketing brochure for the very purpose.

Ms. Eaton asked how much it costs to use the MedWheels program. Ms. Forte stated that there is a suggested donation for the service.

Ms. Hall asked about the website and updating it for weather. Ms. Forte stated that GATRA does update the website when necessary, however there was a glitch this past storm.

**Reports from the Authority**

Ms. Forte stated that there will be changes to a few GATRA routes effective March 27, 2017.

Route 1 – The route will now serve Hannafords instead of the old Shaws plaza.

Route 3 – All morning trips will no longer run. Afternoon trips will not be affected.

Route 10 – Minor time changes.

Route 16 – Will now go to Bristol Place.

Route 24 – Will revisit changes in June.

Mr. Thibodeau asked about Wrentham Outlets and whether they have changed their minds about having the bus pull in. Ms. Forte stated that they haven't heard back from Wrentham. It was asked whether they have to allow public buses on their property. Ms. Azevedo mentioned the Environmental Impact Reports that large companies need to file. There was interest in reviewing Wrentham Outlet's.

Ms. Hall asked about the new Mayfaire Plaza. Ms. Forte stated they can't pull into the plaza based on the layout. There was conversation about using Angeline St.

#### **Reports from the Operator**

None.

#### **Unfinished or Old Business**

There was no Plymouth GCAC meeting this month.

Mr. McLaughlin updated the group about ongoing issues in Scituate.

#### **New Business**

None.

#### **Remarks or Announcements from the Chair**

Mr. Thibodeau thanked the group for an interesting meeting.

#### **Adjournment**

The meeting adjourned at 2:16 PM.

#### **Next Meeting**

The next meeting will be held on:

Date: April 20, 2017

Time: 1:00 pm

Place: GATRA

2 Oak St.

Taunton, MA