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Consumer Advisory Committee 17 SEP 12 AM 10: 05 **OPEN MEETING**

OFFICE OF THE TOWN CLERK REHOBOTH, MA

Date:

September 21, 2017

Time:

1:00 pm

Place:

Attleboro Public Library, Balfour Room

74 N. Main Street Attleboro, MA

AGENDA

- 1. Call to Order
- Reading & Acceptance of Minutes: May 18, 2017 2.

****Due to lack of quorum there were no formal minutes documented on June 15, 2017. Enclosed are the May 18, 2017 meeting minutes.

- 3. Consumer Comments
- 4. Reports from the Authority
- Reports from the Operator 5.
- Unfinished or Old Business 6.
- 7. **New Business**
- Remarks or Announcements from the Chair 8.
- Date, Time, and Location of Next Meeting 9.
- Adjournment 10.

The building and conference room are accessible to people with disabilities. Group transportation to and from the meeting is free. Call Dial-A-Ride at one of the telephone numbers by noon the day before the meeting.

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Si desea que esta traducido al Español, llame a **508-823-8828**. Se você preferir esto traduzido em Português, ligue **508-823-8828**.

Copies of minutes are available in alternative formats upon request. Minutes if the GATAR Attleboro/Taunton Consumer Advisory Meeting on May 18, 2017, 1PM held at the Attleboro Public Library.

Present:

Walter Thibodeau, Vice Chairperson
Stephanie Lenhardt, SRPEDD
Joanne LaFerrara, GATRA
Ed Rosario, GATRA
Bradley Marshall, Rehoboth COA

Call to Order

Vice Chairperson Thibodeau called the meeting to order at 1:07PM.

Acceptance of the Minutes

The minutes from the meeting on April, 2017 were read and approved with amendments at 1:10PM.

Consumer Comments

There were none.

Reports from the Authority

Ms. LaFerrara stated that the routes in Scituate and the Wareham/New Bedford Connection are doing well although ridership all over has been down.

Ms. LaFerrara stated that she is on the board of two (2) consorsians, one (1) regarding Healthy Communities and the other regarding Social Responsibility. Ms. LaFerrara stated that after some surveys have been completed the biggest gap for the two is transportation. Ms. LaFerrara stated that non-profits in Attleboro are partnering with Uber for a pilot program and feels confident that it will be a good fit for elderly, seniors, and people with disabilities trying to utilize transportation.

Meeting members expressed excitement for the possibilities this pilot program could provide.

Reports from the Operator

Mr. Rosario reported the April 2017 Dial A Ride Statistics.

Ms. Hall asked for an explanation on "No Shows".

Mr. Rosario provided a clarification with examples.

Discussion ensued on cancellations with correlations to weather.

Unfinished or Old Business

Ms. Hall inquired about service to the Wrentham Outlets.

Ms. LaFerrara stated that she still has not heard back but the funding for that is now gone.

Discussion ensued about parking at Wrentham Outlets.

New Business

Vice Chairperson Thibodeau inquired about GATRA running on Memorial Day.

Ms. LaFerrara replied that GATRA does not run service on that holiday.

Remarks or Announcements from the Chair

Vice Chairperson Thibodeau reminded meeting members that he will not be running for re-election and thanked everyone for attending todays' meeting.

<u>Adjournment</u>

The meeting adjourned at 1:59PM.

Next Meeting

The next meeting will be held on:

Date: June 15, 2017

Time: 1:00 PM

Location: Attleboro Public Library, Balfour Room

74 N. Main Street Attleboro, MA

